



# **Digital Public Infrastructure to boost the attainment of Sustainable Development Goals**

## **Policy Environment and Use Case in Türkiye**

February 13, 2023

# OVERVIEW

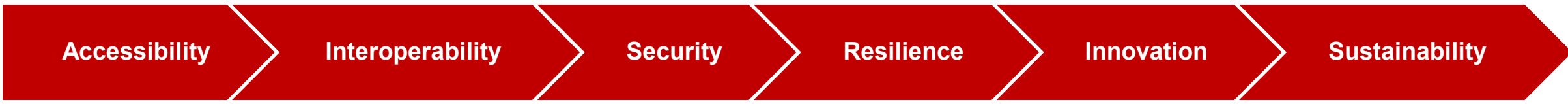
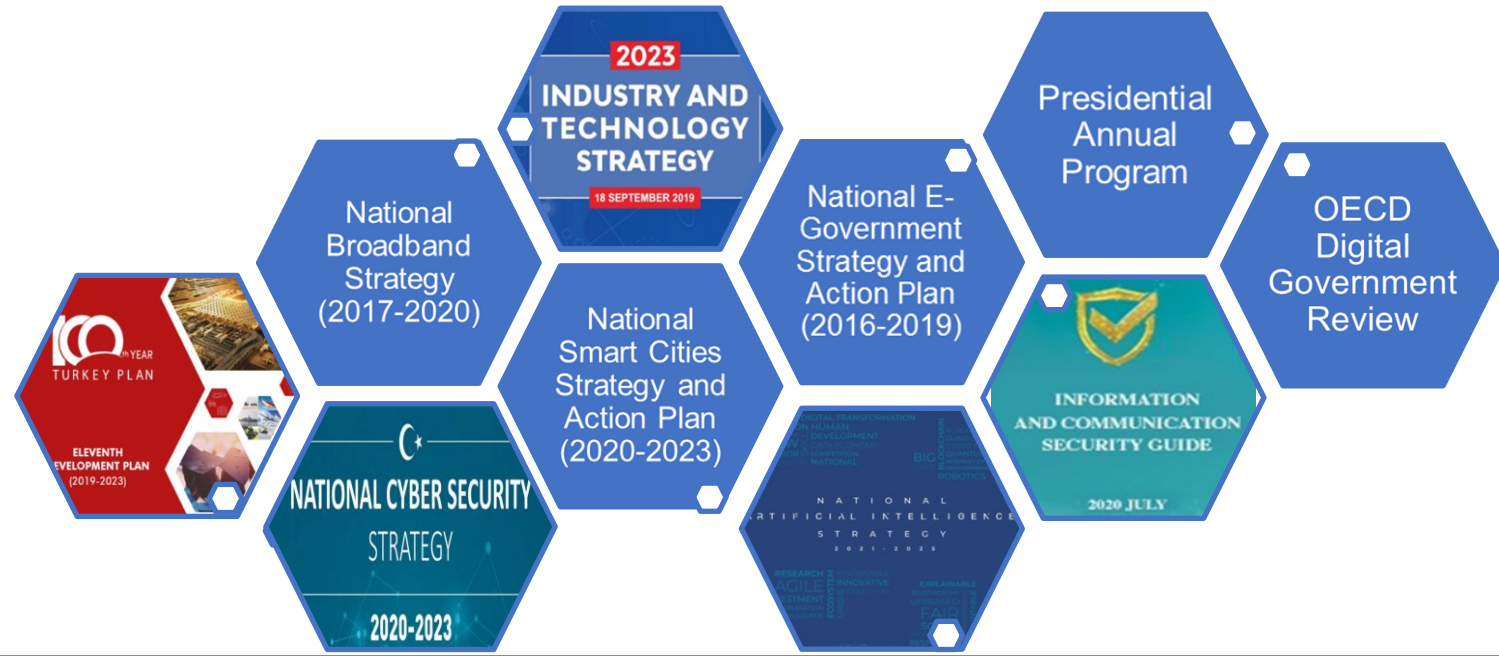
Policy Environment in Türkiye

Use Case: E-Government Gateway – Digital Türkiye

Technical Interoperability and Social Inclusion Features

Integrated Platform: E-pulse Personal Health System

# POLICY ENVIRONMENT IN TÜRKİYE



**9** INDUSTRY, INNOVATION AND INFRASTRUCTURE

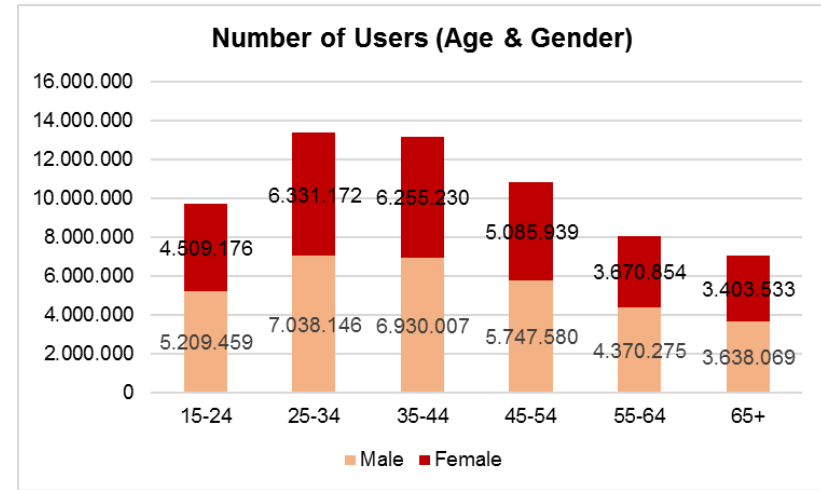
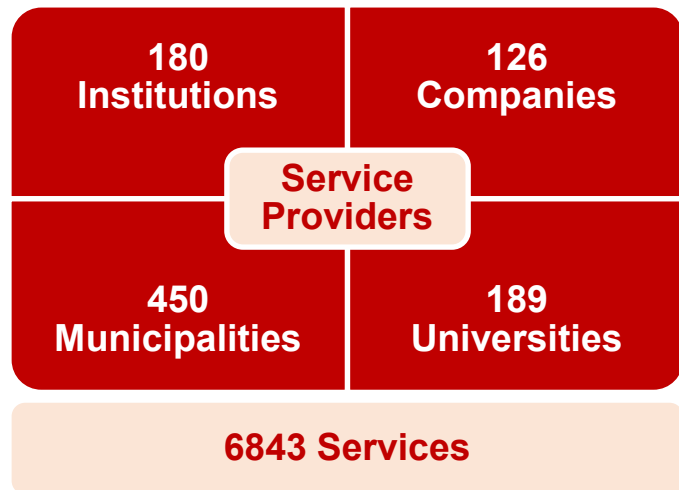
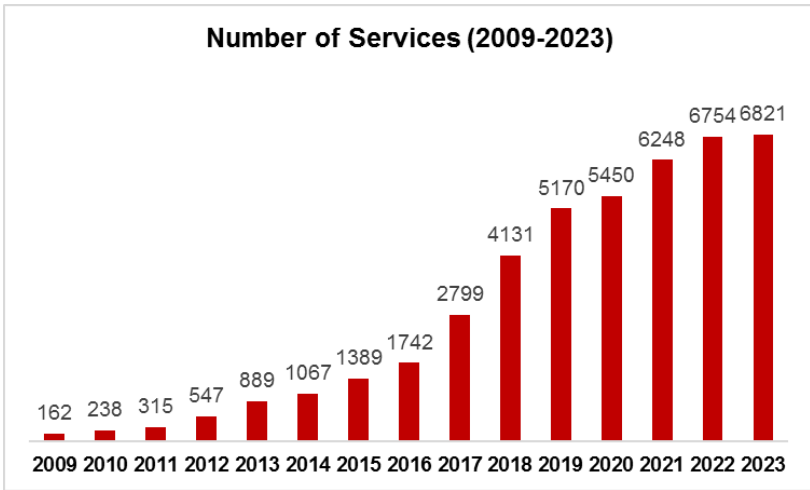
**10** REDUCED INEQUALITIES

**11** SUSTAINABLE CITIES AND COMMUNITIES

**17** PARTNERSHIPS FOR THE GOALS

# USE CASE: E-GOVERNMENT GATEWAY – DIGITAL TÜRKİYE

Fast and secure access to public services from a single point



## e-Service Categories



Justice



Environment, Agriculture and Livestock



Government and Legislation



Education



General Information



Security



Business and Career



Personal Information



Health



Social Security and Insurance



Complaints and Information



Telecommunication



Traffic and Transportation



Taxes, Fees and Fines

# USE CASE: E-GOVERNMENT GATEWAY – DIGITAL TÜRKİYE

9 INDUSTRY, INNOVATION  
AND INFRASTRUCTURE



## Technical Interoperability

 e-Government Gateway Authentication System

Sign in Address [www.turkiye.gov.tr](http://www.turkiye.gov.tr)  
Sign in Application e-Government Gateway



Password	m-Signature	e-Signature	e-ID Card	Online Banking
----------	-------------	-------------	-----------	----------------

Once you have verified your identity using your T.R. Identity Number and e-Government password, you can continue where you left off. [What is e-Government Password, How to Get it?](#)

\* T.R. Identity Number

[Virtual Keyboard](#) [Hide when writing](#)

\* e-Government Password

[Virtual Keyboard](#) [Forgot Your Password?](#)

\* If you [forget your password](#), you can reset your password with the phone number you verified in e-Government.

[Cancel](#) [Sign in](#)

E-  
Government  
Gateway for  
Mobile  
Devices with  
Instant  
Information  
System



My Working Life



My Vehicles (Personnel)



My Vehicles (Corporate)



My Residence (Address-Based Services)

10 REDUCED  
INEQUALITIES



## Social Inclusion



No Barriers in e-Government

If you are having difficulties reaching e-Government Call Center by calling 160, you can make a video call to our employees who can speak in sign language and get quick support for any problems you encounter while using the e-Government Gateway.

[Start Video Call](#)

Foreign Identity Number for Non-Citizens



Address Delivery Password Application

Dyslexia Extension

# INTEGRATED PLATFORM: E-PULSE PERSONAL HEALTH SYSTEM

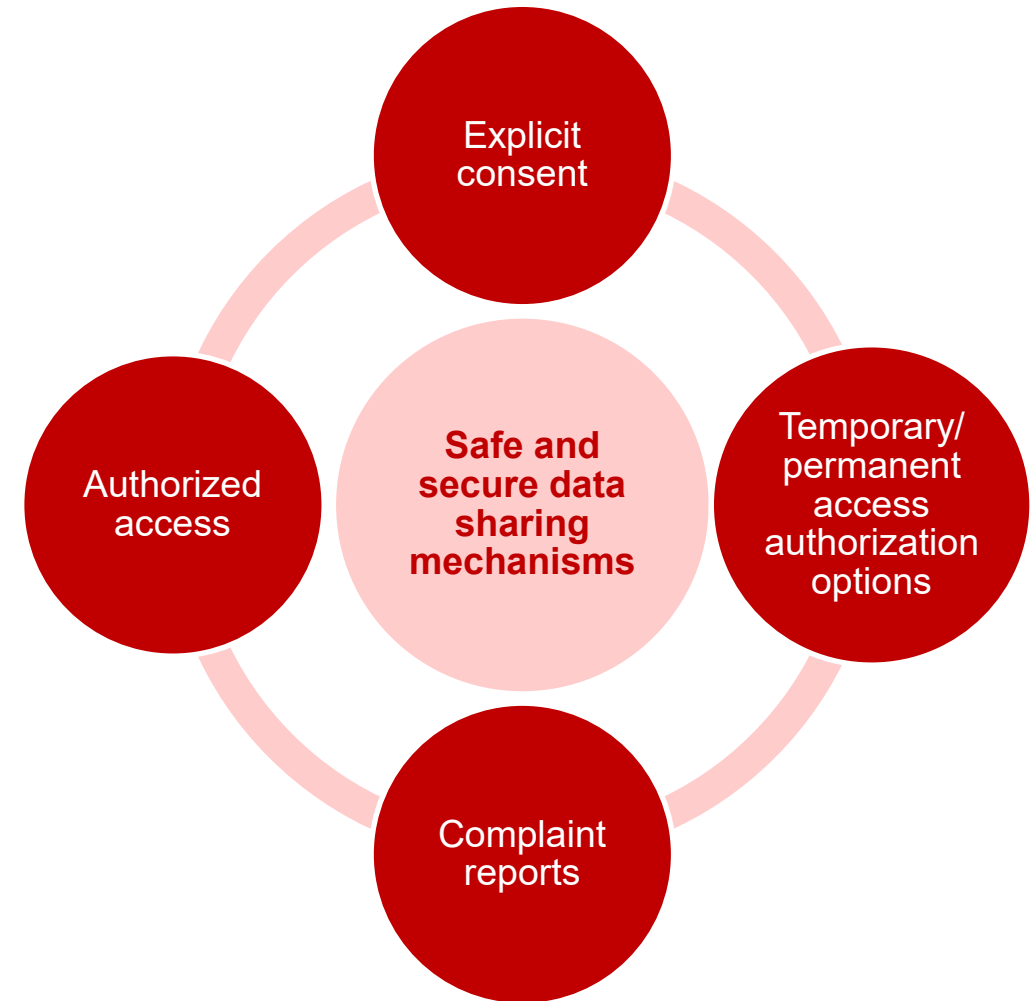
A personal health record system where you can manage all your health information and access your medical background from a single location



- Smart Assistant
- Visits
- Prescriptions
- Reports
- Diseases
- Tests
- Images
- Epicrisis Information
- My Materials and Devices

## EXPLORE

- COVID-19
- Allergies
- Informing Patients and Relatives
- Insurance Transactions
- Emergency Notes
- Documents
- Vaccinations Calendar
- Medications
- Sharing
- Appointment
- Sensor Data
- Feedback
- Illumination Text





**REPUBLIC OF TÜRKİYE  
MINISTRY OF INDUSTRY  
AND TECHNOLOGY**

**Thank you for your attention.**

---

**Melisa Tekeli  
Expert  
Ministry of Industry and Technology of the Republic of Türkiye**

**melisa.tekeli@sanayi.gov.tr  
g20@sanayi.gov.tr**

---

    | TCSanayi

[www.sanayi.gov.tr](http://www.sanayi.gov.tr)